

SMART HANDS

SUPPORT SERVICES

Technical expertise, how and when it's needed

Our Smart Hands Support Services offer comprehensive onsite support tailored to your business's IT needs, ensuring smooth and efficient management of your critical infrastructure.

From onsite management and patching to testing, custom installations, and equipment troubleshooting, our expert team ensures your network infrastructure is built for growth and maintained for optimal performance and reliability.

With a dedicated team of highly skilled professionals spread across Europe, we provide a range of services that extend beyond basic maintenance, offering peace of mind and allowing you to focus on what matters most - growing your business.



END-TO-END IT SUPPORT

Some examples of our Smart Hands Support Services include:

- IMACD (Install, Move, Add, Change, Decommission)
- Rack & Stack
- Hardware Installation & Configuration
- Cable Management & Patching
- Materials Procurement
- Testing & Troubleshooting
- IT Asset Recycling
- Dedicated Project Management



DELIVERING EXCELLENCE

Every day, our team continue to deliver reliable, high-quality cabling and Smart Hands for large-scale data centres across Europe and feel privileged to support operators in designing and building AI enabled data centres. No matter how big or small your project is, our team of engineers have the experience and expertise to meet your needs. It's why our loyal and long-standing customer base trusts us.



Expert Support

Our team consists of certified, security-vetted professionals with extensive experience in managing mission critical IT infrastructures



Safety First

Safety is at the core of every project we deliver, driven by our well-established best practice processes



Flexible & Customisable

Tailored solutions that fit your specific business needs, whether it's a one-time installation or on-going longer term support



Reliable and Proven

With our proactive approach and rapid response, you can trust us to ensure systems operate efficiently, and ensure swift resolution.



One Global Partner

Our expertise and global partnerships mean we can provide consistent service regardless of your location.



Quality Assured

Quality is embedded in our core values, ensuring our customers receive the best every time.

If you're looking for technical support by local engineers you can trust, Onnec can help.

To find out more about our Smart Hands Support Services, email info@onnecgroup.com

